Installation Manual

SNMP/Web Management Accessory Card Model: SNMPWFBCARD

Version 12.06.006X



Read this manual carefully before installation. A separate downloadable User's Guide can be found by going to tripplite.com/support and typing SNMPWEBCARD in the search field. Refer to the User's Guide for additional information about configuration and operation.

Este manual esta disponible en español en la página de Tripp Lite: www.tripplite.com

Ce manuel est disponible en français sur le site Web de Tripp Lite : www.tripplite.com

Русскоязычная версия настоящего руководства представлена на веб-сайте компании Tripp Lite по адресу: www.tripplite.com

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Warning: When handling the SNMPWEBCARD, follow standard ESD (electrostatic discharge) precautions to avoid damaging the card. For your safety, you should also read the documentation that came with your UPS system or PDU to familiarize yourself with precautions against electric shock.

The SNMPWEBCARD allows users to operate any compatible Tripp Lite UPS System or network-enabled PDU as a managed device on the network, accessible via Web browser, Network Management Station or telnet/SSH. This manual refers to installing the card in a UPS system, but the same instructions apply to installing the card in a compatible PDU.

1 - Preparation

- Systems (not otherwise required) can be found by going to tripplite.mib and RFC1628.mib must be loaded on each Network Management Station that will monitor the UPS system via SNMP. The files can be found by going to tripplite can be found by going to tripplite.com/support and typing to tripplite.com/support and typing SNMPWEBCARD in the search field.
- Install UPS: Install your UPS system and turn it on before installing the SNMPWEBCARD. Ensure that the accessory card slot is accessible.
- Locate MAC Address: The 12-digit MAC address (000667xxxxxx) is printed in two locations: a label attached to the underside of the card and a duplicate label inside the box. Attach the duplicate label to the UPS system or keep it in a secure location for easy reference.

Address Assignment: If your network's DHCP server will assign a dynamic IP address to the SNMPWEBCARD automatically, proceed to 2 - Dynamic IP Address Assignment. If you will assign a static IP address to the SNMPWEBCARD manually, proceed to 3 - Static IP Address Assignment. If you are uncertain which method to use, contact your network administrator for assistance before continuing the installation process.

2 - Dynamic IP Address Assignment

- Insert SNMPWEBCARD in Accessory Slot: Use a screwdriver to remove the accessory slot cover from the UPS. While the UPS is turned on, align the SNMPWEBCARD with the guides in the accessory slot and push the card into the slot until the ports are nearly even with the rear surface of the UPS.
- **Connect SNMPWEBCARD to Network:** Connect a standard Ethernet patch cable to the RJ-45 Ethernet port on the card. **Note:** This port does not support PoE (Power over Ethernet) applications. The card will attempt to obtain an IP address via DHCP. This may take as long as several minutes, depending on your network environment.
- Discover IP Address: Contact your network administrator to determine which IP address has been assigned to the card by the DHCP server. The card can be identified on the DHCP server by referring to its MAC address (see Step 13). You may wish to request a long-term lease period for the IP address, depending on your application. After you have discovered the IP address, proceed to 4 -Test and Configure.

 Note: The DHCP addresss is also displayed during boot-up when connected to a computer through the configuration cable and a terminal emulation program. Note: As of firmware version 12.06.006X, the SNMPWEBCARD supports both IPv4 and IPv6. It is set up by default to receive a DHCP address for IPv4, IPv6 or both. Receiving both addresses allows connection to the card by either IPv4 or IPv6 address.

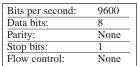
3 - Static IP Address Assignment/Terminal Menu Configuration Settings

- 3-1 Determine IP Information: The SNMPWEBCARD can support a single static IPv4 address (requires setting the IP address, subnet mask and gateway) and/or a single IPv6 static address. In addition the SNMPWEBCARD can support a single static IPv4 or an IPv6 DNS address that is required to be entered.
- 3-2 Configure Terminal Emulation Program: Open a VT100-compatible terminal emulation program (such as the HyperTerminal program bundled with Microsoft® Windows®) on a computer with an available DB9 serial port. Note: If a DB9 port is not available, a Serial to USB adapter (sold separately) can be used for configuration. Set the terminal emulation program to use the COM port A that corresponds to

the DB9 serial port. Specify the parameters

required to communicate with the
SNMPWEBCARD terminal interface:

If the terminal emulation program supports multiple emulation modes, you may also need to specify VT100 emulation **C**.



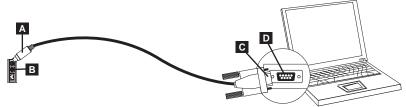




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into the UPS, use the mini-DIN to DB9 serial cable (part number 73-1025) included with the card to connect the card to the computer. The circular connector A at one end of the cable attaches to the 8-pin mini-DIN serial port B on the card. (Align the connector carefully to avoid damaging the pins.) The DB9 connector C at the other end of the cable connects to the computer's serial port D.



- Insert SNMPWEBCARD in Accessory Slot: Use a screwdriver to remove the accessory slot cover from the UPS. While the UPS is turned on, align the SNMPWEBCARD with the guides in the accessory slot and push the card into the slot until the ports are nearly even with the rear surface of the UPS.
- 3-5 Configure SNMPWEBCARD in Terminal Mode: Within 10-15 seconds, a menu will appear and the boot process will pause for 5 seconds. Press any key within the 5 second pause to enter Configuration Mode. A prompt will appear asking to press 'A' to Accept the settings or 'M' to Modify. Press 'M' to modify changes and then login with the default root password "TrippLite" (case sensitive). Follow the prompts to make changes.

Note:

- If a key is not pressed within the 5-second pause, the boot process will
 continue. To make changes through the terminal program after this, a
 reboot is required. A reboot can be accomplished in a few ways:
 - 1. Pull the SNMPWEBCARD out of the device, and then reinsert it.
 - 2. Using a small paper clip, press the reset button through the small hole on the face plate (below the RJ45 network port).
 - During the boot process, press any key. This will prompt for a login name and then password. Enter the default username, "localadmin", the default password "localadmin", and then type "reboot". This will restart the card.
- If you have the terminal program running and do not see the power ON banner, remove the card and reinsert, or push the reset button.

```
Welcome to Tripp Lite PowerAlert built on <DATE> <TIME>
BSP version 012.006.06x.000.00xx built on <DATE> <TIME>
PLATFORM: trippliteSnmpCard9210 H 16 32 16M/32M [<DATE> <TIME>]
NETWORK INTERFACE PARAMETERS:
  FQDN poweralert-061033462177
 The board will obtain IPv4 configuration parameters from the network.
 DHCPv6 is enabled on LAN
 DNS server is 10.0.0.8
 Time is supplied by RTC
 Time zone is set to -6:00 from GMT, DST Enabled
SERVICES:
 FTP is enabled on port 21
 HTTP is enabled on port 80
 HTTPS is enabled on port 443
 SSH is enabled on port 22
 SSH is enabled on port 2112
 TELNET is enabled on port 23
 TELNET is enabled on port 5214
 SNMP is enabled on port 161
 SYSLOG is disabled
```

```
HARDWARE PARAMETERS:

Serial channels will use a baud rate of 9600

RTC date and time in GMT: 03/13/2012 18:19:51

This board's serial number is

This board's Ethernet MAC Address is 00:06:67:22:3E:B1

After board is reset, start-up code will wait 5 seconds

Press any key in 5 seconds to change these settings.

Press A to Accept the settings, or M to Modify?m

Enter the root password: ************
```

3-5-1 Network Settings

Follow the prompts to configure IPv4 and IPv6 address settings. The default terminal mode password is TrippLite. Sample IP settings are shown—supply your own IP information when you configure your card.

ETHERNET INTERFACE SETTINGS:

```
Obtain IPv4 settings automatically using DHCP for Ethernet interface?

[Y]
IP address? [10.1.0.165]
Subnet mask? [255.0.0.0]
Gateway address? [10.0.0.1]
Enable DHCPv6 for the Ethernet interface? [Y]
Enable static IPv6 for the Ethernet interface? [N]
IPv6 address? [2001:DB8::1:58:4F43:4849:544C]
Network prefix length? [64]
DNS server? [10.0.0.8]
This card's host name? [poweralert-061033462177]
This card's domain? [tisoftwaredev.local]
```

3-5-2 Network Service Configuration

The following prompts configure the connection methods that the SNMPWEBCARD will accept.

Enable SNTP? [Y]	Enable Telnet Menu? [Y]	Port number? [2112]
Enable FTP? [Y]	Port number? [23]	Enable SNMP? [Y]
Port number? [21]	Enable Telnet Programs? [Y]	Port number? [161]
Enable HTTP? [Y]	Port number? [5214]	Enable SNMPv1? [Y]
Port number? [80]	Enable SSH Menu? [Y]	Enable SNMPv2c? [Y]
Enable HTTPS? [Y]	Port number? [22]	Enable SNMPv3? [Y]
Bont numbers F4477	Enable SSM Programs? [V]	

3-5-3 Hardware Parameters

These prompts allow you to modify the hardware parameters of the SNMPWEBCARD such as time and date settings.

```
Would you like to update the RTC date/time in GMT? CNJ Time Zone in 30 minute intervals, +/-HH:MM (+ is optional): C-06:00]
Do you wish to configure the advanced settings? CY/NJ
```

Note: Do not modify advanced setting unless directed by your administrator or Tripp Lite Tech Support.

Time Zone Offsets Supported

Western Hemisphere		Eastern Hemisphere	
Hour		Hour	
Offset	Location	Offset	Location
00:00	Greenwich, England	+01:00	Mid Europe/Africa
-01:00	SE Greenland	+02:00	E Europe, E Central Africa
-02:00	Atlantic Ocean	+03:00	Moscow, Mid-East, E Africa
-03:00	Greenland Time	+04:00	NW Caspian Sea
-04:00	Atlantic Time	+05:00	Ural Mountains, Russia
-05:00	Eastern Standard Time	+06:00	Almaty (Alma ATA), Russia
-06:00	Central Standard Time	+07:00	W Mongolia
-07:00	Mountain Standard Time	+08:00	China
-08:00	Pacific Standard Time	+09:00	Japan
-09:00	Alaska Time	+10:00	Eastern Russia, Sydney, Australia
-10:00	Hawaii	+11:00	Kamchatskiy, E Russia
-11:00	Pacific Ocean		
+/- 12:00	International Date Line		

3-5-4 Users/SNMP

The SNMPWEBCARD allows for twelve users. Users require a username and password of at least eight characters that can be a combination of alpha numeric characters and dashes "-". A user can be defined as an SNMP user or not by defining the SNMP version when setting up the user.

3-5-5 Security Settings

These prompts help define the security levels and access for the SNMPWEBCARD and its users.

Note: If you choose to edit your Root Password, keep records of the change in a place easily accessible to your network administrators. Tripp Lite CANNOT recover, edit or override changed Root Passwords if they have been lost or forgotten. Tripp Lite CANNOT provide technical support for an SNMPWEBCARD without knowledge of the Root Password. If this occurs, a new SNMPWEBCARD will be needed.

```
Would you like to update the Root Password? [N]
Do you wish to modify the users? [N]
Do you wish to modify user number 1 "localadmin"?
Do you wish to modify user number 2 "localmanager"? [N]
Do you wish to modify user number 3 "localquest"? [N]
Do you wish to modify user number 4 "public"? [N]
Do you wish to modify user number 5 "tripplite"? [N]
Do you wish to modify user number 6 "cardself"? [N]
Do you wish to modify user number 7 "cardtocard"? [N]
Do you wish to modify user number 8 "-blank-"? [N]
Do you wish to modify user number 9 "-blank-"? [N]
Enter a name for user 8 [-blank-]?
SNMP privilege levels: 0=none, 1=SNMPv1, 2=SNMPv2, 3=SNMPv3
SNMP privilege level for "tripptripp"? [3]
Password for "tripptripp"? *******
Re-enter password for "tripptripp"? *******
Facilities: []: default=rw
```

Note: Facilities are areas of the program that a user may be given access to, or restricted from.

Available facilities are:

0=default5=logging10=actions1=security6=device status11=schedules2=contacts7=device controls12=discovery3=systemsettings8=deviceevents4=systeminfo9=deviceloads

Access options to these facilities are rw, ro or none.

For Example:

default=rw indicates the user has read write access to every facility not otherwise specified. This is the level of access user "localadmin" has.

default=rw, security=none indicates that the user has rw access to every facility, but due to the addition of the security facility tag, the user would be restricted from the security settings of the program.

Allowed IP address or Address range, v6 or tunneled v4, "::" means any address

IP address Mask in v6 notation, "::" means any subnet mask

IPv4 Example:

To allow anybody with an address of 10.X.X.X to have access, enter

::ffff:10.0.0.0

Mask:

Address:

ffff:ffff:ffff:ffff:ffff:ffff:ff00:0000

To allow anybody with an address of 10.20.X.X to have access, enter

Address:

::ffff:10.20.0.0

Mask:

ffff:ffff:ffff:ffff:ffff:ffff:ffff:0000

To allow anybody with an address of 10.20.1.X to have access, enter

Address:

::ffff:10.20.1.0

Mask:

ffff:ffff:ffff:ffff:ffff:ffff:ffff:fff

IPv6 Example:

To allow someone from the 3291:2251::0/64 range

Address:

3291:2251::0

Mask:

FFFF:FFFF:FFFF::0

To allow only a small handful of people on the range 4923:2241::3200/120

Address:

4923:2241::3200

Mask:

FFFF:FFFF:FFFF:FFFF:FFFF:FFF

This will admit addresses 4923:2241::3200 - 4923:2241::32FF.

3-5-6 Radius Server Configuration

These prompts allow the configuration of the only two allocated Radius Servers Entries for the SNMPWEBCARD. Sample Radius configurations are shown; supply your own Radius Server information when you configure your card.

RADIUS SERVER CONFIGURATION SETTINGS:

```
Do you wish to modify the radius hosts table? [N]? y
New Domain Name or Address [] RadiusServer.local
New shared secret [] LocalServer
Radius Port [0] 1812
Accounting Port [0] 1813
Server Priority [0] 1
Row Status [1]
          1) active
          2) inactive
> 1
Do you wish to alter radius entry 1 "" [N] y
New Domain Name or Address [] RadiusServer.Remote
New shared secret [] RemoteServer
Radius Port [0] 1812
Accounting Port [0] 1813
Server Priority [0] 1
Row Status [2]
          1) active
          2) inactive
>1
```

3-5-7 Authentication Method

These prompts determine the method and order of authentication for accessing the SNMPWEBCARD.

Note: Tripp Lite recommends that the "RadiusOnly" authentication method should only be used after the Radius Server had been configured for User Interface accessibility on the SNMPWEBCARD.

```
Set radius auth order [0]
00) LocalOnly
01) RadiusThenLocal
02) LocalThenRadius
03) RadiusOnly
Set radius accounting order [0]
00) LocalOnly
01) RadiusThenLocal
02) LocalThenRadius
03) RadiusOnly
Erase the server private key passphrase?
Erase the client private key passphrase?
New passphrase for server private key?
Re-enter passphrase for server private key?
New passphrase for client private key?
Re-enter passphrase for client private key?
```

3-6 Remove Serial Cable: Using one hand to hold the card in place, remove the serial cable. Proceed to 4 - Test and Configure.

4 - Test and Configure

- Test Network Connection: After an IP address has been assigned to the card, try to access it with a Web browser. Open a Web browser on a computer connected to the LAN and enter http:// or https:// followed by the IP address. You should be prompted for a password. The user name is "localadmin" and the default password is "localadmin". After you enter the user name and password, the PowerAlert Status page will appear in the browser window. For more information about configuration and operation of the managed device, refer to the SNMPWEBCARD User's Guide, located in the support section of the SNMPWEBCARD product web page.
- Default UPS System Shutdown Settings: During a power failure, SNMPWEBCARD is pre-configured to shut down the UPS system two minutes after receiving a low battery signal. This allows the UPS system to provide the maximum available runtime to connected equipment. If you want to change the default setting, follow these instructions and refer to Figure 2-1:



Figure 2-1

- Use a Web browser to open the PowerAlert console window for your SNMPWEBCARD (see 3.1 Opening the Web Console for instructions).
- 2. Click the Actions menu A and access the Event Actions submenu B.
- 3. Select Device Shutdown in the Device Actions **C** section.
- 5. In the Name field **E**, type a name for the new action.
- 6a. Click the Actions field **F** to access its submenu.

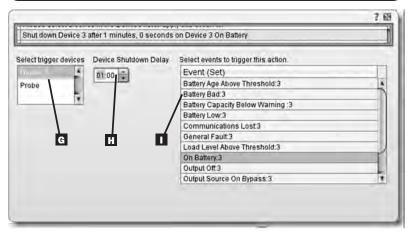


Figure 2-2

- 6b. Select the device to shut down in the Select Trigger Device section G.
- 7. Set how long the delay should be before the action will take place **H**.
- 8. Select the Event(s) that will trigger the action ...
- 9. Click the Save button on the bottom of the screen **J**.

Note: Whenever changes are made, the Save button must be pressed to submit the changes before moving off of the page. This also includes deleting fields using the button. After selecting an item and clicking the button press the save button to commit to the change.

4-2-2 Other Default Settings

Setting	Default Value	Additional Information
IP address	Obtain from DHCP	Section 2.3
Telnet Access	Disabled	Section 3.5.2
SSH Access	Enabled	Section 3.5.2
HTTP Access	Enabled	Section 3.5.2
HTTPS Access	Enabled	Section 3.5.2
SNMPv1 Access	Enabled – Community –public	Section 3.5.2
SNMPv2 Access	Enabled – Community –tripplite	Section 3.5.2
SNMPv3 Access	Enabled localadmin localmanager localguest See table below	Section 3.5.2
Default users and passwords	localadmin/localadmin localmanager/localmanger localguest/localguest	Section 3.5.5
Radius	Disabled	Section 3.5.6

4-2-3 PowerAlert Software Default Settings

Setting	Default Value	Additional Information
Email Notification	Default email action profile setup to trigger 30 seconds after an alarm. Add email destinations in address book	See SNMPWEBCARD User Guide
SNMP Trap Notification	Default SNMP Trap action profile setup to trigger 30 seconds after an alarm. Add trap destinations to address book	See SNMPWEBCARD User Guide
Event Logging	Enabled	See SNMPWEBCARD User Guide
Data Logging	Enabled	See SNMPWEBCARD User Guide

SNMPv3 Definitions

User Name The identifier of the user profile. SNMP version 3 maps

> Gets. Sets and Traps to a user profile by matching the user name of the profile to the user name in the data packet being transmitted. A user name can have up to

32 ASCII characters.

Authentication Passphrase

A phrase of 8 to 32 ASCII characters that verifies that the Network Management System (NMS)

communicating with this device through SNMPv3 is the NMS it claims to be, that the message has not been changed during transmission, and that the message was communicated in a timely manner, indicating that it was not delayed and that it was not copied and sent again later at an inappropriate time. Note: The authentication passphrase maps to a user's SNMPv3

password.

A phrase of 8 to 32 ASCII characters that ensures the Privacy Passphrase

> privacy of the data (by means of encryption) that a Network Management System (NMS) is sending to this device or receiving from this device through SNMPv3.

> Note: The privacy passphrase maps to a user's password.

Authentication Protocol

The Tripp Lite implementation of SNMPv3 supports

only MD5 authentication.

Privacy Protocol The Tripp Lite implementation of SNMPv3 supports only

DES as the protocol for encrypting and decrypting data.

4-3 Attach Faceplate: Using one hand to hold the card in place,

temporarily detach the network cable. Align and attach the faceplate that matches your UPS system, using screws from the accessory slot cover. Reattach the network cable.

Features

- A PS/2 Port: Use this port to connect a Tripp Lite ENVIROSENSE environmental sensor to provide remote temperature/humidity monitoring and a dry contact interface to control and monitor alarm, security and telecom devices. Contact Tripp Lite Customer Support at (773) 869-1234 for ordering information. Note: Do not connect a keyboard or mouse to this port.
- **Mini-DIN Serial Port:** Use this port to provide a direct terminal connection to a computer with a terminal emulation program. A serial cable (part number 73-1025) is included with the SNMPWEBCARD. If you need to order a replacement cable, contact Tripp Lite Customer Support at (773) 869-1234.
- **C Ethernet Port:** Use this RJ-45 jack to connect the SNMPWEBCARD to the network with a standard Ethernet patch cable. The Link LED **C1** and Status LED **C2** indicate several operating conditions, as shown in the table below. The recessed SNMP reset button **C3** is accessible through a small hole on the face plate located below the RJ45 network port and between the Link and Status LEDs.

A	В	C C
		<i>.</i>
		C1 C3 C2

SNMPWEBCARD Operating Conditions		
C1 Link LED Color		
Off	No Network Connection	
Flashing Amber	100 Mbps Network Connection	
Flashing Green	10 Mbps Network Connection	
C2 Status LED Color		
Off	Card Not Initialized	
Steady Green	Card Initialized and Operational	
Flashing Amber	Error - Card Not Initialized	

Technical Support

Technical Support can be found at: www.tripplite.com/support

Warranty and Product Registration

LIMITED WARRANTY

Seller warrants this product, if used in accordance with all applicable instructions, to be free from original defects in material and workmanship for a period of 2 years (except internal UPS system batteries outside USA and Canada, 1 year) from the date of initial purchase. If the product should prove defective in material or workmanship within that period, Seller will repair or replace the product, in its sole discretion. Service under this Warranty can only be obtained by your delivering or shipping the product (with all shipping or delivery charges prepaid) to: Tripp Lite, 1111 W. 35th Street, Chicago, IL 60609, USA. Seller will pay return shipping charges. Visit www.tripplite.com/support before sending any equipment back for repair.

THIS WARRANITY DOES NOT APPLY TO NORMAL WEAR OR TO DAMAGE RESULTING FROM ACCIDENT, MISUSE, ABUSE OR NEGLECT. SELLER MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANITY EXPRESSLY SET FORTH HEREIN. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANITES, INCLUDING ALL WARRANITES OF MERCHANTABILITY OR FITNESS, ARE LIMITED IN DURATION TO THE WARRANITY PERIOD SET FORTH ABOVE; AND THIS WARRANITY EXPRESSLY EXCLUDES ALL INCIDENTAL AND CONSEQUENTIAL DAMAGES, (Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may have other rights which vary from jurisdiction to jurisdiction).

WARNING: The individual user should take care to determine prior to use whether this device is suitable, adequate or safe for the use intended. Since individual applications are subject to great variation, the manufacturer makes no representation or warranty as to the suitability or fitness of these devices for any specific application.

Not compatible with PoE (Power over Ethernet) applications.

PRODUCT REGISTRATION

Visit www.tripplite.com/warranty today to register your new Tripp Lite product. You'll be automatically entered into a drawing for a chance to win a FREE Tripp Lite product!*

* No purchase necessary. Void where prohibited. Some restrictions apply. See website for details.

FCC Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. The user must use shielded cables and connectors with this product. Any changes or modifications to this product not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Regulatory Compliance Identification Numbers

For the purpose of regulatory compliance certifications and identification, your Tripp Lite product has been assigned a unique series number. The series number can be found on the product nameplate label, along with all required approval markings and information. When requesting compliance information for this product, always refer to the series number. The series number should not be confused with the marking name or model number of the product.

Use of this equipment in life support applications where failure of this equipment can reasonably be expected to cause the failure of the life support equipment or to significantly affect its safety or effectiveness is not recommended. Do not use this equipment in the presence of a flammable anesthetic mixture with air, oxygen or nitrous oxide.

Tripp Lite has a policy of continuous improvement. Product specifications are subject to change without notice.



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